



# KOREAN HOSPITAL NAVIGATION HANDBOOK



Brian D. Allgood Army Community Hospital (BDAACH)

March 2025

Version 26

### **PURPOSE**

Dear Patient,

We recognize that seeking healthcare in a foreign country, particularly at a civilian hospital, can lead to hesitations and concerns due to language barriers, transportation issues, and the stress of navigating an unfamiliar environment and healthcare system.

Our network includes Korean hospitals, which, along with their international clinics, offer top-quality healthcare on the Korean Peninsula. All TRICARE Network Hospitals are accredited by either the Joint Commission International or the Korean Hospital Association. You may be pleased to learn that many medical staff members are proficient in English, and a considerable number have received training in the United States.

We believe this handbook will be a valuable resource to assist you, alleviate your concerns, and address any questions you may have. We encourage you to read through it to better prepare for your visit to a Korean hospital. Please refer to the table of contents as needed.

CHAD C. BLACK COL, VC Director

#### **DISCLAIMER:**

Brian D. Allgood Army Community Hospital compiled this handbook as a courtesy for its patients. The inclusion of a provider or hospital in this handbook is not an endorsement. The services available at Korean hospitals listed in this handbook are subject to change at any time without notice. Please contact the provider directly to check on status, insurance plan acceptance, and availability. Additional information is available for TRICARE beneficiaries at www.tricare-overseas.com.

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#### MYCARE OVERSEAS BENEFICIARY MOBILE APP & PORTAL







International SOS is honored to continue in our role as the TRICARE Overseas Program (TOP) contractor. We understand that many of our beneficiaries may be deployed or accompanying a sponsor overseas for the first time. As a result, you may be experiencing new languages, assimilating to new cultures, or even learning to navigate new street signs. All of this can be a daunting experience, especially when you first arrive to your Duty Station.

International SOS is committed to providing easy-to-access, high quality health care services, and putting your experience of care at the forefront of all that we do. To this end, International SOS is excited to introduce MyCare Overseas \*\* - a secure and user-friendly Beneficiary Mobile App and web-based Portal that will enhance your health care experience.

MyCare Overseas™ is a self-service tool that offers easy access to our services, including checking your TRICARE. Health Plan, verifying TRICARE covered services, and accessing other reliable sources of information.



### FEATURES

Innovative Self-Service Features to Help Improve Your Patient Experience



#### 24/7 Assistance

Quick access to the local Near Patient Team (NPT)", the Global First Call Desk, the Beneficiary Support Center, and Technical Support.



#### Chat

Chat directly with your NPT! Chat is Sunday avallable Monday through 08:00-20:00 local time in all Near Patient Program locations".



#### My Appointments & Referrals

Keep track of your appointments and view provider contact details. Easy check of referral status and issued authorizations.



#### Healthcare Finder

Intuitive search tool which assists you in finding a TOP Network Provider.



Country Information
Useful country Information such as emergency numbers, medical risk ratings and cultural flos.



#### My Medical Translations

Submit request for Medical Records Translations and download translated documents. Note: Applicable for TOP Prime and TOP Prime Remote ONLY.



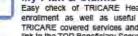
#### Translation Help

Local language support via Microsoft. Translate or easily connecting with realtime telephonic language assistance.



#### My Plan & Claims

Easy check of TRICARE Health Plan enrollment as well as useful links to TRICARE covered services and a direct link to the TOP Beneficiary Secure Claims Portal.



\* International SOS" Near Patient Teams are available in Bahrain, Benelux (Belgium, Netherlands, Luxembourg), Germany, Greece, Italy, Japan, Poland, Romania, South Korea and Spain. Chat is available to all TRICARE Prime Overseas and TRICARE Prime Remote Overseas beneficiaries enrolled in the Near Patient Program, who have had at least one authorization issued after January 1, 2020. To initiate a chat, click on "24/7 Assistance" and then "Chat Now" in the "My Local Care Team" section. If you are unable to access the Chat please call TOP Regional Call Center on the 24/7 toll-free number.

## DOWNLOAD NOW

SPREAD THE WORD

Scan the QR code (to the right) or click on the App Store or Google Play buttons to download the new MyCare Overseas™ Beneficiary App!







MyCare Overseas \*\* is a registered trademark of International SOS Government Services, Inc. All rights reserved. TRICARE Is a registered trademark of the Department of Defense, Defense Health Agency. All rights reserved.

WORLDWIDE REACH. HUMAN TOUCH.

International SOS administers the TRICARE Overseas Program (TOP) benefit. www.TRICARE-overseas.com www.TRICARE.mil

#### MYCARE OVERSEAS BENEFICIARY MOBILE APP & PORTAL







### SUPPORTING THE PATIENT JOURNEY

The MyCare Overseas™ Beneficiary App and Portal was developed based on actual feedback from TRICARE beneficiaries to address pain points, personal needs, and frustrations that may occur when trying to access health care overseas. This results in quicker access to clinical and non-clinical professionals who are dedicated to helping beneficiaries navigate their overseas health care experience.

# ACCESSING MYCARE OVERSEAS™ BENEFICIARY APP AND PORTAL

To access the MyCare Overseas™ Beneficiary App and Portal, simply download the app onto your mobile device and register. This provides secure access to all relevant information and timely notifications, for the best experience of care.

The MyCare Overseas™ Beneficiary App and Portal is the entry point for all TRICARE Overseas health care services and streamlines access to a convenient, easy-to-use application. This means TOP beneficiaries are empowered to get the information they need when they need it. Beneficiaries can fill out an important Episode of Care feedback form, set up reminders about upcoming medical appointments, access and download International SOS authorizations, locate health care facilities on a map, access translation assistance, or obtain help with follow-on care or other medical instructions.

Scan the QR code below or click on the App Store or Google Play buttons to download the new MyCare Overseas™ Beneficiary App!











Alternatively, to access the new
MyCare Overseas™ web-based Portal using your
personal computer or laptop, visit
https://top.internationalsos.com/beneficiary

Updated August 2024

WORLDWIDE REACH. HUMAN TOUCH. International SOS administers the TRICARE Overseas Program (TOP) benefit.

www.TRICARE-overseas.com

www.TRICARE.mil

#### KOREAN HOSPITALS AND INTERNATIONAL CLINICS

Most Korean hospitals feature international clinics staffed with English-speaking personnel to assist you. Active-Duty members are advised to wear civilian clothing when visiting these hospitals. TRICARE Prime beneficiaries are required to obtain a referral before visiting a Korean network hospital, except in cases of urgent or emergency care.

When you visit one of our Korean Network Hospitals, you can expect a modern environment equipped with the latest technology, similar to what you would find in the United States. Most signs will be in Hangul, the Korean language, but they will also include English translations to help international visitors navigate the facility. Many staff members have a basic understanding of English and can communicate effectively if you speak slowly and clearly. Our network providers are committed to understanding your needs and concerns while providing care. We kindly ask for your patience and cooperation with hospital staff as they work to ensure you receive timely assistance. Many hospitals also have interpreters available during regular business hours. If you need help, the international clinic is ready to assist and ensure clear communication, reducing unnecessary stress.

The Brian D. Allgood Army Community Hospital (BDAACH) Managed Care Division is dedicated to helping you receive the best care in a patient-friendly environment. If you encounter any difficulties or have concerns regarding your care at a Korean Network Hospital, please reach out to us for assistance. You can contact the Managed Care Division at DSN (315) 737-1433. To call a DSN number from your cell phone, dial 0503-337-1433.

We are here to provide our community across the Peninsula with exceptional, patient-friendly access to healthcare.

#### **EMERGENCY CARE AFTER HOURS**

When seeking emergency care at a Korean Network hospital after hours, please note that international clinics may be closed. However, some hospitals offer a 24/7 English-speaking service, and you can find these contact numbers in this handbook on each hospital's information page. Typically, the emergency room will also reach out to an English-speaking representative to assist you. In case of an emergency, you can call the TRICARE overseas contractor, International SOS at 080-429-0880 for interpretation services or additional support.

If you are a TRICARE Prime beneficiary, Korean Network hospitals will handle claims on your behalf. For TRICARE Select beneficiaries, be prepared to pay 100% of the costs upfront and then file a claim for reimbursement. Please refer to page 67 for details on the claims process. It is essential for all beneficiaries to obtain a diagnosis from their doctor for claims purposes. If you purchase medication, you will need both the doctor's prescription and a pharmacy receipt for claims processing.

#### **OUTPATIENT HEALTH CARE**

If you are receiving outpatient care and have an appointment scheduled, please be aware that unexpected delays may occasionally occur, such as in the case of more urgent cases. However, you will generally be seen promptly. Most Korean Network hospitals serve a large community and strive to ensure that every patient receives the best possible healthcare. It's advisable to bring something to read or an activity to pass the time in case you experience a brief delay.

All Korean Network hospitals offer cashless/claimless services for TRICARE Prime beneficiaries. Please refer to the hospital information pages to identify which hospitals file claims for TRICARE Select beneficiaries.

#### INPATIENT HEALTH CARE

If you are admitted to a Korean hospital, you may share a room with another patient or have a private room. Please note that TRICARE does not cover private rooms unless a semi-private room is unavailable at the time of admission. If you are in a private room and a semi-private room becomes available, you may be required to move. The hospital staff will assist you in transferring your belongings to your new room upon request.

During your stay, a nurse consultant from your local Military Treatment Facility (MTF) will follow up with you to coordinate discharge planning and assess any special needs to ensure a smooth transition. In Korea, it is customary for family members to care for their relatives during their hospital stay. Depending on the patient's condition and age, family members or a Soldier's Chain of Command may provide a non-medical attendant to assist with daily activities during the patient's stay. If you are not accompanied by a family member or attendant, please inform the international clinic staff for assistance. Most hospitals recognize the need for additional support and will do their best to accommodate your needs..

#### **CULTURAL AWARENESS**

We aim to ensure continuity of care and a seamless healthcare experience between our Military Treatment Facilities (MTFs) and the Korean hospitals within our network. However, we acknowledge that cultural differences may arise.

For instance, the food at a Korean hospital may differ from your expectations, even for the Western menu, if available. You may also notice that medical staff do not always wear gloves during every procedure as is common in the U.S. Additionally, many hospitals do not permit fathers to be present during childbirth, and no host nation hospitals allow family members in the room during a C-section. You might find that your stay at a Korean network hospital is longer than what you would experience in the continental U.S. due to different medical practices and approaches.

Visiting hours at many hospitals are restricted, so please be mindful of and respect hospital policies to allow patients the rest they need. If you share a room with another patient, it's best to avoid playing loud music (consider using earphones) and, if you need to make a phone call and are able to walk, we recommend using the common area. Additionally, please refrain from using strong aftershaves, lotions, colognes, or perfumes, as some patients may have allergies or sensitivities to strong scents.

Korean doctors may engage less with patients regarding their case management. Discussions with patients and their families can be limited, and doctors may come across as directive or uncommunicative. This may be due to limited English proficiency or a reluctance to speak English. We encourage you to be patient and work towards building a positive relationship with your Korean doctor. Many physicians in Korea have received training abroad and are increasingly aware of the unique needs of American patients. Remember that all healthcare professionals share the same goal: to provide the highest quality of care and help you achieve optimal health.

The staff at Brian D. Allgood Army Community Hospital continuously collaborates with TRICARE International SOS and Korean network hospitals to ensure that our network providers adhere to appropriate standards of care. Please feel free to communicate any questions or concerns with your care team.

#### MEDICAL RECORDS FROM KOREAN NETWORK HOSPITAL

Your Korean doctor is aware that your Military Treatment Facility (MTF) provider will require a report on your care. If you are a TRICARE Prime beneficiary, the Korean network hospital will send your medical records to TRICARE International SOS, which will then forward translated records to your MTF. For outpatient reports, please allow up to 30 business days after your appointment for the translated medical records to be uploaded to the referring MTF.

If you are a TRICARE Select beneficiary enrolled in TRICARE Plus, you are responsible for requesting and delivering your medical records to the nearest MTF for uploading into the electronic medical records system and for translation services to ensure continuity of care. If there is a service charge for issuing your medical records, please note that this fee is not reimbursable under TRICARE, so ensure that you pay it separately.

Additionally, please make sure to provide any CDs containing X-rays, CT scans, MRIs, ultrasounds, etc., to your enrolled MTF so that they can be uploaded into your electronic medical records.

#### AFTER GIVING BIRTH IN A NETWORK HOSPITAL

Ensure that your child is enrolled in DEERS. To register your child in DEERS, you must:

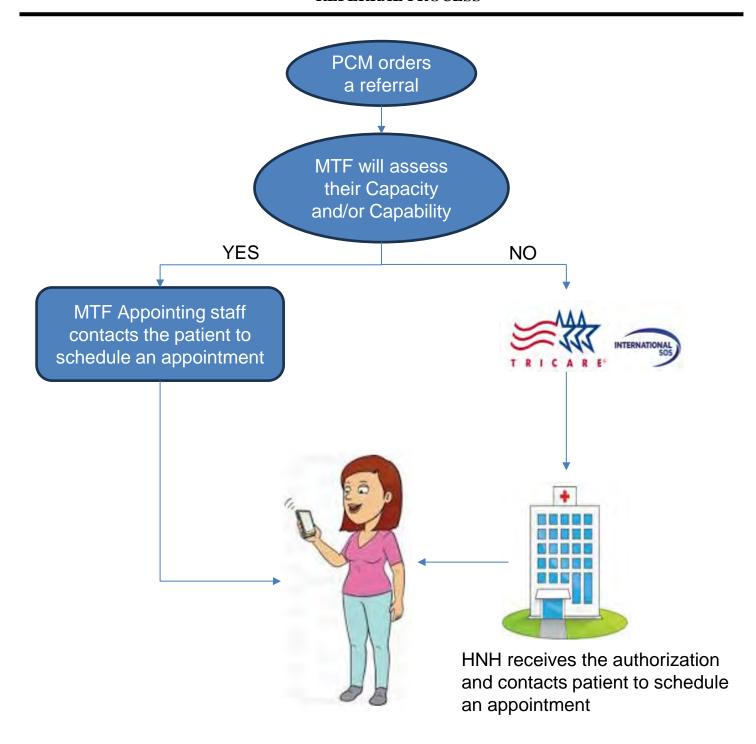
- 1. Get the birth certificate from the Korean hospital
- 2. Register your baby in the Defense Manpower Data Center (DEERS). You won't need a Social Security Number (SSN) to register your child in DEERS; however, you will need to update your child's DEERS information as soon as you obtain the SSN
- 3. Register your baby with the Patient Administration Division (PAD)
- 4. Enroll your baby in a TRICARE plan
- 5. Apply for your child's SSN. For more information on applying for an SSN, go to the Social Security Administration website at <a href="https://www.ssa.gov">www.ssa.gov</a> or call **1-800-772-1213**



All TRICARE Prime beneficiaries must have a referral from their Primary Care Manager (PCM) for TRICARE to pay for routine, specialty care, non-urgent and non-emergency visits toa Korean hospital.

TRICARE Select and TRICARE For Life patients do not require a referral from a PCM to receive benefits under their plan when receiving care at a Korean hospital. This includes TRICARE Select and TRICARE for Life patients who are enrolled in TRICARE Plus.

#### **REFERRAL PROCESS**



#### NAVIGATING THE KOREAN HEALTH CARE SYSTEM URGENT AND EMERGENT CARE

Urgent Care refers to medical attention needed for non-life-threatening conditions that still require treatment within 24 hours. Emergent Care, on the other hand, involves situations where there is a risk to life, limb, or eyesight if immediate care is not provided.

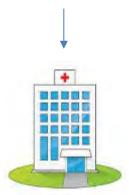
If urgent or emergent care is unavailable at the Military Treatment Facility (MTF), patients should seek assistance at the nearest network hospital or emergency room. Referrals are not required for urgent and emergent visits for TRICARE Prime beneficiaries. If you are enrolled in a TRICARE Prime plan, please contact your primary care manager within 24 hours or by the next business day after receiving emergency care.

#### URGENT/EMERGENT CARE PROCESS FOR TRICARE PRIME BENEFICIARIES

Patient requires emergent/urgent/after hours care.



Patient may use this handbook, the Global Nurse Advice Line or MyCare Overseas App or contact International SOS to locate the nearest network hospital. In the case of an emergency, if no network hospital is available, proceed to the nearest Emergency Room



Proceed to the nearest Emergency room or Network Emergency room



Patient calls their PCM within 24 hours or the next business day following discharge from HNH

#### PROOF OF TRICARE ELIGIBILITY

Always carry proof of TRICARE eligibility and know what type of TRICARE Plan you have.

- 1. Go to MilConnect to https://milconnect.dmdc.osd.mil/milconnect/
- 2. Click on "Obtain proof of health coverage" link
- 3. Login with DS Logon, CAC or DFAS myPay Password.
- 4. Under proof of coverage, select family member
- 5. Click on the "Generate" button
- 6. Click "Open" on the "My Eligibility Letter" PDF document
- 7. Print and carry with you to the Korean network hospital

If you have any issues downloading your eligibility letter, come to the TRICARE Service Center for assistance.

#### LANGUAGE SERVICES

Navigating a Korean hospitals without understanding the language can be frustrating for anyone. Feel free to utilize the 24/7 language interpretation services listed below while you are visiting Korean hospitals.

- 1. International SOS at 080-429-0880, select option 1, and ask for an interpreter
- 2. MyCare Overseas App: local language support via Microsoft translate or easily connecting with real time telephonic language assistance.

#### **COURTESY SHUTTLE SERVICES**

Transportation in Korea can be difficult for newcomers. It takes some time to understand public transportation such as the subway, train, and city bus system. If you have a medical appointment at a Korean network hospital, your MTF provides limited courtesy shuttle services to and from your appointment at the Korean network hospital. Courtesy shuttles run during the daytime; therefore, it is recommended that you schedule your shuttle appointments accordingly. Call the listed number below in your area for information about courtesy shuttle schedules:

**Area I** Mobile 010-9000-0674

**Area II** Not Available

**Area III** DSN 737-1433 or 0503-337-1433

**Area IV** Mobile 010-5555-3342

### **Enrollment, Referral and Claims**

Contact your local TRICARE Office for assistance with enrollments, referrals and claims.

#### **Enrollment:**

Area I & III & IV – BDAACH Managed Care Division 737-1433 or 0503-337-1433 TRICARE Office at Maude Hall 737 5781 or 0503-337-5782 737-5782 or 0503-337-5782

737-5178 or 0503-337-5178

Area II (Prime remote) International SOS 080-429-0880 (Op#4)

or DSN 99-080-429-0880 (Op #4)

#### Referrals and claims:

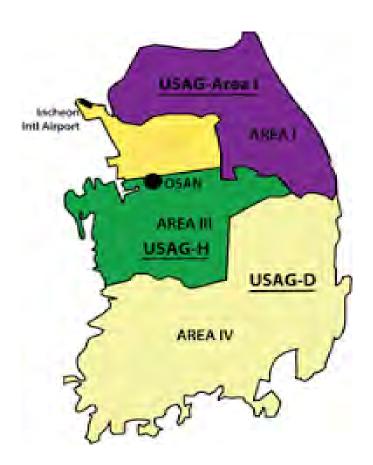
Area I, III and IV - BDAACH Managed Care Division 737-1433 or 0503-337-1433

#### TRICARE OVERSEAS PROGRAM OPTIONS BY BENEFICIARY TYPE

Active Duty Service Members (ADSMs), Command Sponsored Active Duty Family Members (ADFM) and transitional survivors	TRICARE Overseas Program (TOP) Prime     TOP Prime Remote
Non-Command Sponsored ADFMs	<ul> <li>TOP Select</li> <li>TRICARE Young Adult (TYA)</li> <li>TRICARE For Life (TFL) (if you have both Medicare Part A and Part B)</li> </ul>
Retired service members and family members, survivors, Medal of Honor recipients, former spouses who have not remarried and others	<ul> <li>TOP Select</li> <li>TYA</li> <li>TFL (if you have both Medicare Part A and Part B)</li> </ul>

#### KOREAN NETWORK HOSPITALS OVERVIEW

This following section is an overview of all Korean hospitals. The list of current TRICARE network or participating Korean hospitals is listed by Area (I-IV). Please see the following pages for detailed information regarding each hospital.



**Important notes:** International clinics are not available in all Korean hospitals and not all hospitals have 24/7 English speaking services. If the hospital does have a 24/7 English speaking service, call those numbers only for emergencies or after hours. Please see page 13 for 24/7 language interpretation services.

#### UIJEONGBU EULJI MEDICAL CENTER

Phone: 031-951-2200/2201

International clinic hours: Mon-Fri 0800 – 1700 English speaking service: 010-6591-9110 (24hrs)

Fax: 031-951-2210 Email: <u>ihc@eulji.ac.kr</u> Website: www.uemc.ac.kr

Address: 712 Dongil-ro, Uijeongbu-si,

Gyeonggi-do 11759



#### \*Files claims for TRICARE Prime

### **SPECIALTIES:**

Allergy & Immunology, Cardiology, Dermatology, Dialysis, Endocrinology & Metabolism, ENT, Gastroenterology, General Practice (Family Medicine), Air/Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease Medicine, Internal Medicine, Nephrology, Neurology, Anesthesiology & Pain Medicine, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Urology. Other Specialist Care – Adult / Pediatric, Pathology / Laboratory, Pediatrics and Adolescent Medicine, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rehabilitation Medicine, Laboratory Medicine, Dentistry, Nuclear Medicine, Hemato-Oncology, Rheumatology, Sleep Studies Surgery – Breast, Cardiothoracic, Colorectal, Intensive Care Trauma, Neuro, Pancreatic, Thyroid & Endocrine,

#### **DIRECTIONS:**

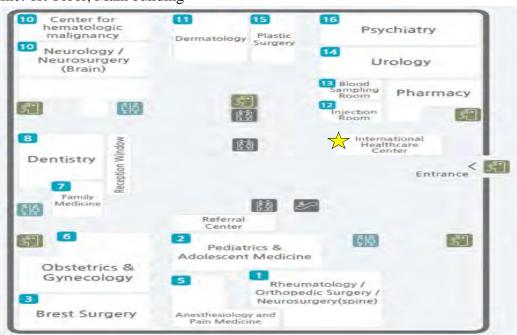
Vascular/Transplant

Taxi: Show text below to driver

의정부 을지병원으로 가주세요 ("Please go to Uijeonbu Eulji Medical Center")

<u>Subway</u>: Line 1 ( $\longrightarrow$ ) Ganeung Station  $\rightarrow$  Exit 2  $\rightarrow$  10-minute walk

International Clinic: 1st Floor, Main building



#### UIJEONGBU ST. MARY'S HOSPITAL

Phone: 031-820-3636

International clinic hours: Mon-Fri 0800 – 1700 Saturday 0800 – 1200; office only, not for consultation English Speaking Service: 010-8931-3435 (24hrs)

Fax: 031-820-3665

Email: <a href="mailto:wicked@cmcnu.or.kr">wicked@cmcnu.or.kr</a>
Website: <a href="mailto:www.cmcujb.or.kr">www.cmcujb.or.kr</a>

Address: 271 Cheonbo-ro, Uijeongbu-si,

Gyeonggi-do 11765

\*Files claims for TRICARE Prime and Select



#### **SPECIALTIES:**

Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice. Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Diagnostics, Other Specialist Care – Adult / Pediatric, Pathology / Laboratory, Pharmacy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Rheumatology

Surgery – Cardiothoracic, Colorectal, Facio-maxillary, General Surgery, Neurosurgery, Plastic, Vascular, Urology

#### **DIRECTIONS:**

Taxi: Show text below to driver

의정부 성모병원으로 가주세요 (Please go to Uijeongbu St. Mary's Hospital)

<u>Subway</u>: Line 1 ( $\blacksquare$ ) Uijeongbu Station  $\rightarrow$  Exit 4  $\rightarrow$  Walk to Dongbu Square Bus Stop  $\rightarrow$  Take Town Bus No. 207 or City Bus No. 2 (approx. 30-min ride)  $\rightarrow$  Get off at Uijeongbu St. Mary's Hospital (village) stop

International Clinic: 1st Floor, Main building



#### ADAPTABLE HUMAN SOLUTIONS KOREA

Phone: 02-749-7915 (English & Korean)

International Clinic hours: N/A

Office hours:

Monday - Thursday: 1000 – 1900

Friday: 1000 – 1800 Saturday 0900 – 1800

Telehealth services are available outside of regular office

hours, including Sunday.

Fax: 02-711-7915

Email: <a href="mailto:welcome@ahskorea.com">welcome@ahskorea.com</a>
Website: <a href="mailto:http://ahskorea.com">http://ahskorea.com</a>

Address: Bldg. 101 Suite 2502 Lotte Castle President

109 Mapo-daero, Mapo-gu, Seoul 04146



#### \*Files claims for TRICARE Prime

### **SPECIAL TIES:**

Counseling, Psychology – Adult, Psychology / Behavioral Health – Pediatric Wide range of Individual and Family counseling available.

**DIRECTIONS:** Located in central Seoul at Gongdeok Station. Free parking.

Taxi: Show text below to driver

\_\_\_\_\_ 마포구롯데시티 호텔옆에 있는 롯데 케슬로가 주세요 (Please go to Lotte Castle next to Lotte City Hotel)

<u>Subway</u>: Line 5 ( $\longrightarrow$ ) and Line 6 ( $\longrightarrow$ ) Gongdeok Station  $\rightarrow$  Exit 2. Leads directly into B1 of the building.



#### ASAN MEDICAL CENTER

Phone: 02-3010-5001

Internation Clinic hours: Mon-Fri 0830 – 1730

English speaking service: In-hospital

Fax: 02-2045-4115

E-mail: int@amc.seoul.kr

Website: <a href="http://eng.amc.seoul.kr">http://eng.amc.seoul.kr</a>
Address: 88 Olympic-ro 43-gil,
Songpa-gu, Seoul 05505



#### \*Files claims for TRICARE Prime

#### **SPECIALTIES:**

Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance. Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care – Adult / Pediatric, Pathology / Laboratory, Pharmacy, Physiotherapy, Psychiatry – Adult / Pediatric, Psychology / Behavioral Health - Pediatric, Pulmonary, Rheumatology, Sleep Studies Surgery - Cardiothoracic, Colorectal, – Facio-maxillary, General, Neurosurgery, Plastic, Vascular, Urology

**DIRECTIONS:** Asan Medical Center Shuttle Bus \*Operation hours: 0830 – 1700 (Weekdays only)

Taxi: (Show the below text to the taxi driver)

(서울아산병원 신관으로 가주세요. 05505 서울특별시 송파구 올림픽로 43길 88 서울아산병원)

#### Subway:

Option 1: Line 2 ( Jamsillaru Station  $\rightarrow$  Exit 1  $\rightarrow$  10-min walk or hospital shuttle pick-up in front of Seoul Book Bogo every 10 minutes.

Option 2: Line 2 ( Jamsil Station  $\rightarrow$  Exit 7  $\rightarrow$  Bus No. 4318  $\rightarrow$  Exit at East Building Asan Medical Center bus stop.

Option 3: Line 8 ( Mongchontoseong Station  $\rightarrow$  Exit 1  $\rightarrow$  Bus No. 4318  $\rightarrow$  Exit at East Building Asan Medical Center bus stop.



International clinic: 4th Floor, "New Building"



#### CHA GANGNAM MEDICAL CENTER, CHA UNIVERSITY

Phone: 010-2813-3534

International Clinic hours: Mon-Fri 0900 – 1700

Saturday 0900 – 1200; Office only, not for consultation

Hours for OB/GYN patients extended to 1630 English speaking service: 02-3468-3404 (24hrs)

or ext. 2632/3127 Fax: 02-558-1112

Email: chamcic@chamc.co.kr

Website: <a href="https://gangnam.chamc.co.kr/ic">https://gangnam.chamc.co.kr/ic</a> Address: 566 Nonhyun-ro, Gangnam-gu

Seoul 06135



#### \*Files claims for TRICARE Prime

#### **SPECIALTIES:**

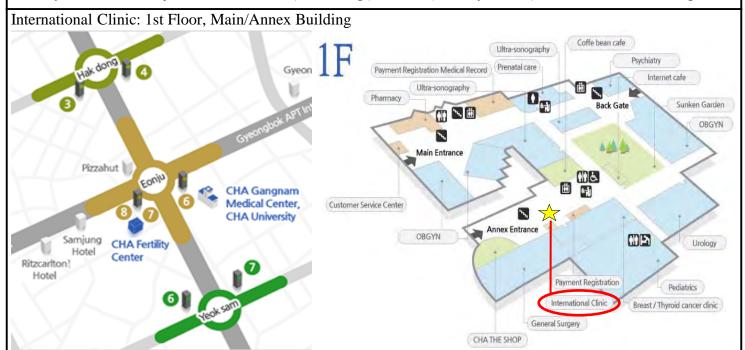
Allergy & Immunology, Fertility, Cardiology, Dentistry, Emergency Care, Endocrinology, Gastroenterology, General Practice, Internal Medicine, Neurology, Obstetrics & Gynecology, Pathology & Laboratory, Pediatrics, Pediatrics, Pharmacy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology Surgery: Cardiothoracic/ General/ Neurosurgery/ Plastic, Urology, OBGYN, Gastroenterology

#### **DIRECTIONS:**

Taxi: Show text below to driver

강남 차병원으로 가주세요 (Please go to CHA Gangnam Medical Center)

<u>Subway</u>: Line 9 ( $\blacksquare$ ) Eonju Station  $\rightarrow$  Exit 6 (Main Bldg.) / Exit 7 (Fertility Center) / Exit 8 (Women's Hospital)



#### HANGANG SACRED HEART HOSPITAL (HALLYM UNIV.)

Phone: 02-2639-5014

International Clinic hours: N/A
Office hours: Mon-Fri 0830 – 1700
English speaking service: 02-1577-7129

E-mail: <a href="mailto:hojin0312@hallym.or.kr">hojin0312@hallym.or.kr</a> Website: <a href="https://eng.hallym.or.kr">https://eng.hallym.or.kr</a>

Address: 12 Beodeunaru-ro 7-gil, Yeongdeungpo-Gu,

Seoul 07247



#### \*Files claims for TRICARE Prime

#### **SPECIALTIES:**

<u>24/7</u>: Emergency Department, Urgent Care, Ambulance Service, Burn Unit, Intensive Care Units, Laboratory (Bacteriology / Microbiology, Biochemistry (incl. U+E, Glucose), Blood Bank, Hematology (incl. Full Blood Count and ESR), Histopathology, Immunology, Parasitology, Serology)

Main Departments: Anesthesia, Internal Medicine, Obstetrics & Gynecology, Outpatient Clinics, Pediatrics, Pharmacy, Psychiatry, Medical (Rehabilitation Medicine), Medical Health Check (Alcohol Screening, Alcohol Testing (Full chain of custody and confirmatory laboratory Testing), Blood Grouping (incl. Rhesus), Drug Testing (Full chain of custody and confirmatory lab testing), Liver Function Test, Pap / Cervical Smear, Serology and STI testing: Hepatitis, HIV ELISA (with counseling), Syphilis (VDRL / TPHA), Stool: Microscopy and Culture, TB Testing: QuantiFERON TB / T Spot or Igra Equivalent, Urine Test (Chlamydia), Urine Test (Dipstick. Microscopy and Culture), Visual Test Extended (Eye fundus, Tonometry)

Surgery: Plastic Surgery

#### **DIRECTIONS:**

Taxi: Show text below to driver

한강성심병원으로 가 주세요 (Please go to Hangang Sacred Heart Hospital)

<u>Subway</u>: Line 5 ( Yeongdeungpo Market Station  $\rightarrow$  Exit 2  $\rightarrow$  5-min walk or about 4,000 won by taxi

#### SAMSUNG MEDICAL CENTER

Phone: 02-3410-0200

International Clinic Hours: Mon-Fri 0800 – 1700

English speaking services: Yes

Fax: 02-3410-0231

E-mail: <u>ihs.smc@samsung.com</u>

Website: www.samsunghospital.com/English

Address: 81 Irwon-Ro, Gangnam-gu,

Seoul 06351



#### \*Files claims for TRICARE Prime and Select

SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Psychiatry – Pediatric, Psychology – Adult, Psychology & Behavioral Health – Pediatric, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic, Colorectal, Facio-maxillary, General, Neurosurgery, Plastic, Vascular, Urology

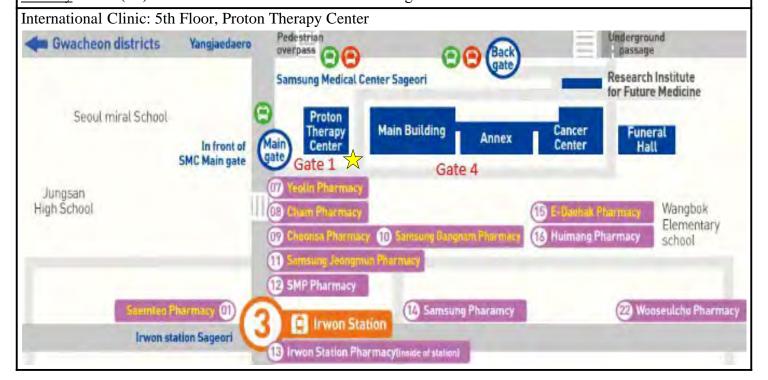
**DIRECTIONS:** Humphreys Shuttle Bus Mon-Fri, except on Korean National Holidays

Camp Humphreys -> SMC: Departs 0800 from outside Anjeong-ri Gate, Arrives 0930 SMC Gate 4 SMC -> Camp Humphreys: Departs 1330 from SMC Gate 1, Arrives 1500 Anjeong-ri Gate

Taxi: Show text below to driver

서울 삼성병원(일원역)으로 가주세요 (Please go to Samsung Medical Center)

<u>Subway</u>: Line 3 ( $\longrightarrow$ ) Irwon Station  $\rightarrow$  Exit 1  $\rightarrow$  Bus No. Gangnam 01  $\rightarrow$  Exit SMC Main Gate.



#### SEOUL NATIONAL UNIVERSITY HOSPITAL

Phone: 02-2072-4100

International Clinic hours: M-F 0900 – 1730 24/7 English speaking service: 010-8831-2890

Fax: 02-2072-0785

Email: charlottechoi@snuh.org

Website: www.snuh.org

Address: 101 Daehak-ro, Jongno-gu

Seoul 03080



#### \*Files claims for TRICARE Prime and Select

#### **SPECIALTIES:**

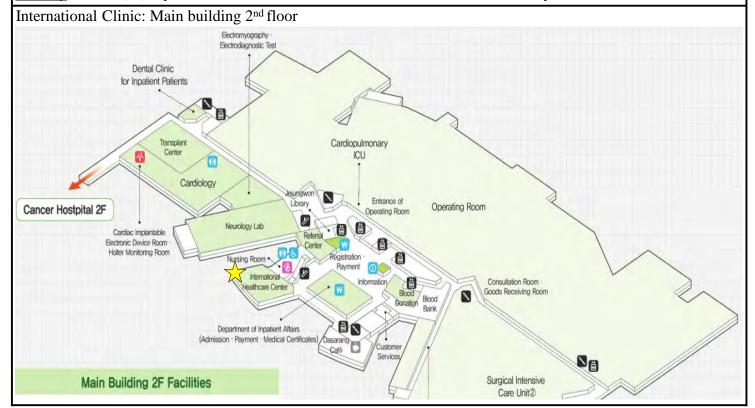
Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic, Colorectal, Facio-maxillary, General, Neurosurgery, Plastic, Vascular, Urology

#### **DIRECTIONS:**

Taxi: Show text below to driver

서울대병원으로 가주세요 (Please go to Seoul National University Hospital)

Subway: Line 4 ( $\longrightarrow$ ) Hyehwa Station  $\rightarrow$  Exit 3  $\rightarrow$  15-minute walk or 3,000 won by taxi



#### SEOUL ST. MARY'S HOSPITAL

Phone: 02-2258-5745/5746

International Clinic hours: M-F 0830 – 1700

English speaking service: In-hospital

Fax: 02-2258-5752

Email: <a href="mailto:ihec@catholic.ac.kr">ihec@catholic.ac.kr</a>
Website: <a href="mailto:www.cmcseoul.or.kr">www.cmcseoul.or.kr</a>

Address: 222 Banpo-daero, Seocho-gu

Seoul 06591



#### \*Files claims for TRICARE Prime and Select

**SPECIALTIES:** Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies

Surgery: Cardiothoracic, Colorectal, Facio-maxillary, General, Neurosurgery, Plastic, Vascular, Urology

**DIRECTIONS:** Hospital shuttle runs every 10 mins. M-F 0800-1600, Sat-Sun 0830-1230 Blue bus No. 540, 740 or Red bus No. 9408, 9007

Taxi: Show text below to driver

강남(서울)성모병원으로 가주세요 (Please go to Seoul St. Mary's Hospital)

#### Subway:

Option 1: Line 2 ( Seocho Station  $\rightarrow$  Exit 7  $\rightarrow$  Hospital shuttle bus runs every 10 mins

Option 2: Line 3 ( ) Line 7 ( ) Express Bus Terminal Station  $\rightarrow$  Exit 4  $\rightarrow$  5-min walk

International Clinic: Annex building, take the escalator to 4F



#### SEVERANCE HOSPITAL

Phone: 02-2228-5819

International Clinic hours: M-F 0830 – 1730 Saturday 0830 – 1230 office only not consultation 24/7 English speaking service: 010-9948-0983

Fax: 02-362-6835 Email: <a href="mailto:ihcc@yuhs.ac">ihcc@yuhs.ac</a>

Website: https://sev.severance.healthcare/sev-en

Address: 50-1 Yonseir-o, Seodaemun-gu

Seoul 03722



#### \*Files claims for TRICARE Prime and Select

#### **SPECIALTIES:**

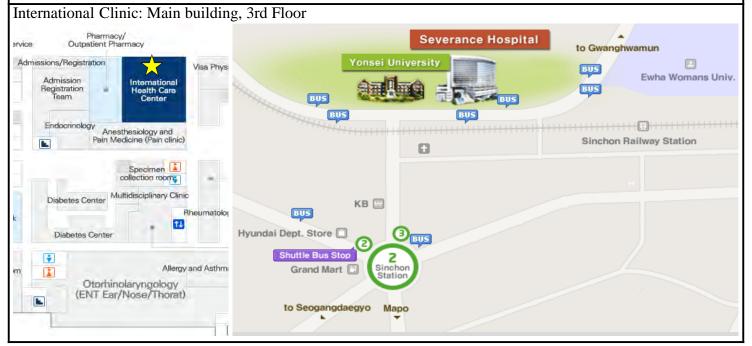
Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychiatry – Pediatric, Psychology – Adult, Psychology & Behavioral Health – Pediatric, Pulmonary, Radiology, Rheumatology, Sleep Studies; Surgery: Cardiothoracic, Colorectal, Facio-maxillary, General, Neurosurgery, Plastic, Vascular, Urology

#### **DIRECTIONS:**

Taxi: Show text below to driver

신촌 세브란스 병원으로 가주세요 (Please go to Severance Hospital)

<u>Subway</u>: Line 2 ( Shinchon Station  $\rightarrow$  Exit 3  $\rightarrow$  15-minute walk or about 5,000 won by taxi



#### THE MINDCARE INSTITUTE

Phone: 010-8263-8277 /Fax: 02-594-2877

International Health clinic: N/A 24/7 English Speaking Service N/A

Fax:

Email: <a href="mailto:support@mci.co.kr">support@mci.co.kr</a>
Website: <a href="mailto:www.mci.co.kr">www.mci.co.kr</a>

Address: 27 Seochojungang-ro 24-gil, G-five

Central Plaza #220, Seocho-gu, Seoul

\*File claims for TRICARE Prime



#### SPECIALTIES:

**Evaluation**: Developmental Evaluation, Speech and Language Evaluation, ADHD/ASD Evaluation, Psychological Evaluation, PTSD Evaluation.

<u>Therapy</u>: Individual/Couples/Family/Group Therapy, Speech and Language Therapy, Art Therapy, Play Therapy, DIR Floortime Therapy.

**Specialized Therapy:** Parent education for parents with children with ASD or ADHD, Social Skills Therapy for individuals with ASD or ADHD, Individual Therapy with a focus on improving executive functioning for individuals with ADHD.

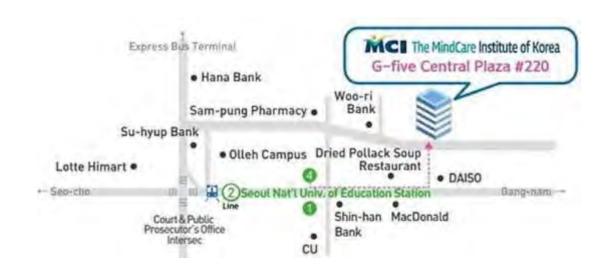
#### DIRECTIONS

Taxi: Show text below to driver

지 파이브 센트럴 플라자로 가주세요 (Please go to The G-Five Central Plaza)

Subway: Seoul National University of Education Station line 2 (green) exit 4, → go straight 100 meters and turn left

Clinic: Inside building map not available, please go to 2<sup>nd</sup> floor



#### YOU & ME PSYCHOLOGICAL AND CONSULTATION SERVICES

Phone: 02-6929-3014

Working hours: M – F 0930 –2100,

Saturday 0930 - 1630

24/7 English speaking service: No

See page 11 for language interpretation service

Fax: 02.6434.8013

Email: <a href="mailto:admin@ypcskorea.com">admin@ypcskorea.com</a>
3F, 68, Ujeongguk-ro, Jongno-gu, Seoul, South Korea (03145)
Website: <a href="mailto:www.ypcskorea.com">www.ypcskorea.com</a>

Does not file claims for TRICARE Select

See page 83 for claim process



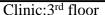
SPECIALTIES: Counseling, Psychology ,Assessment, SLP

#### **DIRECTIONS**

Taxi: Show text below to driver

유앤미 심리상담 연구소로 가주세요 (Please go to You & Me Psychological and Counseling Service) or 서울특별시 종로구 우정국로 68 동덕빌딩으로 가주세요 (Please go to 68, Ujeongguk-ro, Jongno-gu, Seoul)

Subway: Anguk Station line 3 (Orange) Exit  $6 \rightarrow$  walk straight until the Tourist Information  $\rightarrow$  next to GS2, same building as Café Gossypium  $\rightarrow$  come in through the entrance next to the café and come up to  $3^{rd}$  floor.





#### AHS KOREA PYEONGTAEK OFFICE

Phone: 02-749-7915 (English & Korean)

Clinic working hours:

Monday – Sunday 1000 - 1800 for

consultation

Telehealth services are available outside of our regular office hours, including Sunday.

24/7 English speaking service: N/A

See page 11 for language interpretation services

Email: welcome@ahskorea.com

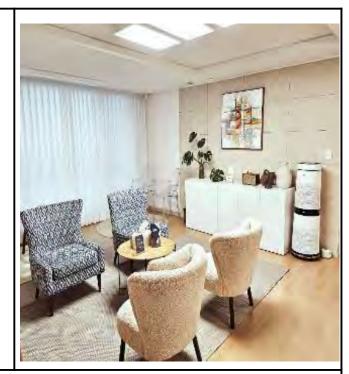
Address: Pyeongtaek BrownStone Apt. Suite #702, Building 110, 27, Sinheungbukro49beon-gil, Paengseongeup, Pyeongtaek-si, Gyeonggi-do,

Republic of Korea (17977)

Website: <a href="https://ahskorea.com/pyeongtaekoffice/Does">https://ahskorea.com/pyeongtaekoffice/Does</a>

not file claims for TRICARE Select

See page 83 for claim process



**SPECIALTIES:** Counseling, Psychology – Adult, Psychology / Behavioral Health – Pediatric Wide range Individual and Family counseling available.

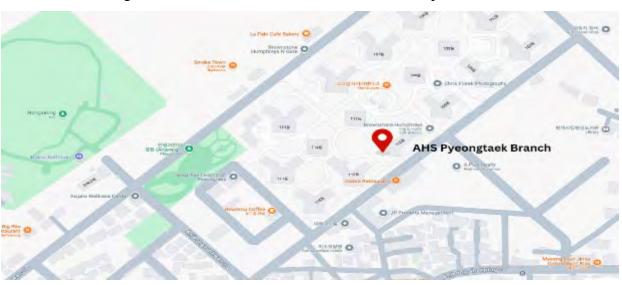
#### **DIRECTIONS**

Convenient location near Camp Humphreys, inside of the Brownstone apartment. 0.6 mile from the Anjeongri gate. Free Parking (BrownStone South Gate).

Taxi: Show text below to driver

캠프험프리스 브라운스톤 아파트로 가주세요. (Please go to the Camp Humphrey's BrownStone Apartment, South gate.)

International Clinic: Building 110, Suite #702. For more detailed directions, please check our website.



#### AJOU UNIVERSITY MEDICAL CENTER

Phone: 031-219-4010

International clinic working hours: M – F 0800 – 1700

24/7 English speaking service: Available

See page 11 for language interpretation services

Fax: 031-219-5432

Email: ajouhospital@gmail.com

164 Worldcup-ro Yeongtong-gu

Suwon Gyeonggi-do 443-

380 Website:

https://hosp.ajoumc.or.kr/en/

Files claims for TRICARE Prime and Select



SPECIALTIES: Obstetrics & Gynecology, Occupational & Environmental Medicine, Laboratory Medicine, Physical Medicine & Rehabilitation, Radiology, Dermatology, Urology, Nuclear Medicine, Radiation, Oncology, Pathology, Pediatrics(Allergy, Pulmonology, Cardiology, Neurology, Hematology, Oncology, Neonatology, Endocrinology, Infectious disease, Nephrology, General surgery, Urology) Anesthesiology & Pain Medicine, Thoracic & Cardiovascular Surgery, Emergency Medicine, Family Practice & Community Health, Psychiatry & Behavioral Science, Plastic & Reconstructive Surgery, Neurology, Neurosurgery, Ophthalmology, Orthopedic Surgery, Otolaryngology/ Internal Medicine department(Allergy & Clinical Immunology, Cardiology, Endocrinology & Metabolism, Gastroenterology, Hematology, Oncology, Infectious Diseases, Nephrology, Pulmonary & Critical Care Medicine, Rheumatology)/ Surgery Department(Breast Surgery, Colorectal Surgery, Gastrointestinal Surgery, Liver Transplantation and Hepatobiliary Surgery, Pancreatobiliary Surgery, Pediatric Surgery, Thyroid and Endocrine Surgery, Transplantation and Vascular Surgery, Trauma and Acute Care Surgery)/ Dental Hospital(Conservative Dentistry, Oral and Maxillofacial Surgery, Orthodontics, Pediatric Dentistry, Periodontology, Prosthodontics)

#### **DIRECTIONS**

Taxi: Show text below to driver

아주대 병원으로 가주세요 (Please go to Ajou University Medical Center)

**Subway:** Suwon Station Line 1 (navy) exit  $4 \rightarrow$  take a taxi (about 10,000 won)

International Clinic: Well-being Center, 1st floor



#### CHA BUNDANG MEDICALCENTER, CHA UNIVERSITY

Phone: 031-780-5530

International clinic working hours: M – F 0830 - 1730

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 031-780-5498

Email: intl@chamc.co.kr

Yatap-ro59 Bundang-gu

Seongnam Gyeonggi-do 463-712

Website:

http://bundang.chamc.co.kr/en

Does <u>not</u> file claims for TRICARE Select See page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

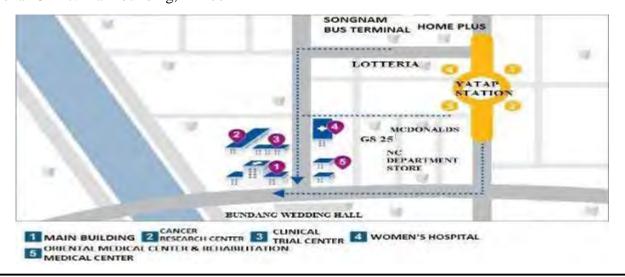
#### **DIRECTIONS**

Taxi: Show text below todriver

분당 차병원으로 가주세요 (Please go to CHA Bundang Medical Center, CHA University)

Subway: Yatap Station, Bundang line (yellow) exit  $3 \rightarrow 0.4$  mile walking distance

International Clinic: Main building, 1st floor



#### DANKOOK UNIVERSITY HOSPITAL

Phone: 041-550-7640

International clinic working hours: M – F 0830 - 1730

24/7 English speaking service: 010-2941-7641

Fax: 041-550-7060

Email:dk ihc@dkuh.co.kr

201 Manghyang-ro,

Dongnam-gu

Cheonan Chungcheongnam-do 31116

Website: english.dkuh.co.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Psychology - Adult, Pulmonary Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary

#### **DIRECTIONS**

Taxi: Show text below todriver

단국대병원으로 가주세요 (please go to Dankook University Hospital

Subway: Dujeong Station line 1 (navy) exit  $1 \rightarrow$  take bus # 20 (Green) across from exit 1, after 12 stops  $\rightarrow$  get off at Dankook University Hospital (bus driver usually announces the name of the stop in English)

International Clinic: Main building (Hospital building on the map), 4th floor



#### DR. JOUNG'S CLINIC AND PHYSICAL THERAPY CENTER

Phone: 070-4466-3939 / 010-7132-3516

Clinic working hours: Mon to Fri 0830 - 1800,

Sat 0830 -1300

English speaking service:070-4466-3939 / 010-7132-3516

Fax: 031-665-3516 / Email:drjoungsclinic7@gmail.com

160, Tanhyeon 1- ro, Pyeongtaek, Korea 17767

Website:

https://www.facebook.com/profile.php?id=6155734546003

Files claims for TRICARE Prime and Select



SPECIALTIES: Pain Management, GP / Family Medicine, Physical Therapy, Rehabilitation Care, Therapeutic exercise and activity, Pediatric Physiotherapy, Pelvic floor physiotherapy for both male/female patients, X-ray, C-arm guided nerve block injection/ intraarticular injection

#### DIRECTIONS

Taxi: Please show the text below to the driver.

평택시 탄현1로 160 텔론타워 3층 고대닥터정의원으로 가주세요. (송탄역 4번출구, 태광고등학교 맞은편입니다.)

(Please go to the 3rd floor, 160, Tanhyeon 1-ro, Pyeongtaek, right in front of the Tae-Kwang Middle and High school next to Songtan Station Exit #4)

Subway: Songtan Subway Station (Subway line #1).

International Clinic: 3<sup>rd</sup> floor Songtan Station LINE #1 Fxit Physical Therapy Center rian Overpass Central Market Taekwang Middle School Sinjang Shopping Mall #2 Parking Lot Taekwang High School Rotary or Roundabout

Ш

#### GOOD MORNING HOSPITAL

Phone: 031-5182-7690/91/92/96

International clinic working hours: M – F 0830 – 1730

Saturday 0830 - 1430

24/7 English speaking service: No

Fax: 031-5182-7695

Email: <a href="mailto:goodmhos@hotmail.com">goodmhos@hotmail.com</a>
Hospital Address: 338, Jungang-ro,
Pyeongtaek-si, Gyeonggi-do, 17874

Parking Address: 22, Sosa2-Gil Website: <a href="www.goodmhospital.co.kr">www.goodmhospital.co.kr</a>

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Faciomaxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Vascular, Urology

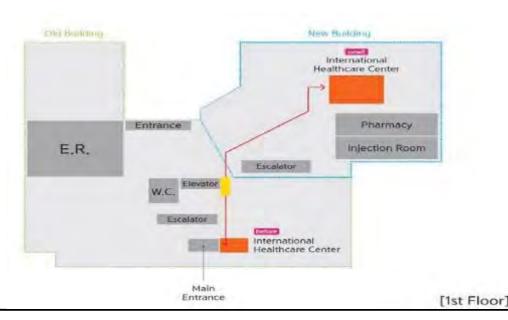
#### **DIRECTIONS**

Taxi: Show text below to driver

굿모닝 병원으로 가주세요 (Please go to Good Morning Hospital)

Subway: Pyeongtaek Station line 1 (navy) exit  $1 \rightarrow$  take bus number 70, 80, 2-2, 50, or 20 all busses will go to Good Morning Hospital (usually bus driver announces the stop)

International Clinic: New building, 1st floor



#### HALLYM UNIVERSITY DONGTAN SACRED HEART HOSPITAL

Phone: 031-8086-2300

International clinic working hours: M – F 0830 – 1700 Saturday

0800 – 1200 office and consultation 24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: N/A

Email:ihc@hallym.or.kr

7 Keunjaebong-gil, Dongtan 1(il)-dong Hwaseong Si, Gyeonggi-do,

445-907

Website: eng.hallym.or.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

#### DIRECTIONS

Taxi: Show text below todriver

한림대 동탄 성심병원으로 가주세요 (Please go to Hallym University Dongtan Sacred Heart Hospital)

Subway: Byong-Jeom Station line 1 exit  $1 \rightarrow 25$  minute by Taxi (About 10,000 won)

International Clinic: Main building, 1st floor



#### HOPE & WELLNESS SERVICES PYEONGTAEK

Phone: 031-647-4436/4437

Working hours: Mon thru Fri 10:00 – 19:00

English speaking service: N/A

Fax: N/A

Email: <a href="mailto:contact@hopeandwellness.co.kr">contact@hopeandwellness.co.kr</a>
Website: <a href="mailto:http://www.hopeandwellness.co.kr">http://www.hopeandwellness.co.kr</a>
Address: Prime Building 3F, 134-4, Anjeong-ri,

Paengseong-eup, Pyeongtaek, Gyeonggi-do, 17983



#### \*Files claims for TRICARE Prime

**SPECIALTIES:** Psychotherapy and Counseling for Adults, Adolescents, Children, Including Depression, Anxiety, PTSD, etc. Play and Sand Play Therapy for Children. Family Therapy and Couples Therapy.

#### **DIRECTIONS:**

Taxi: Show text below to a driver

캠프 험프리스 안정리쇼핑몰 공영 주차장 맞은편에 있는 레드어니언 레스토랑 골목으로 들어가주세요. 코질로우 공인중개사 건너편에 있는 프라임빌딩 앞에 세워주세요.

(Please go into the alley where the Red Onion Restaurant is. Drop me off in front of the Prime Building which is right across from Kozillow Realty.)

International Clinic: Prime building, 3<sup>rd</sup> floor



#### I CARE COUNSELING CENTER

Phone Number: 031-656-2273

Operational hours: Monday - Friday, 9:00am - 9:00pm

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 031-647-6145

Email: info@icarecounseling.co

Address: 3rd Floor, Star Plaza, 6, Anjeong-ro, Paeseongeup, Pyeongtaek-si, Gyeonggido, South Korea 17984



SPECIALTIES: Addiction, ADHD/Inattention, Adjustment Challenges, Anger Issues, Anxiety, Autism/ASD, Bipolar Disorder, Borderline Personality Disorder, Christian-based Counseling, Challenges within Romantic Relationships, Depression, Eating Disorder, Family Issues General Life Stress, Grief/Bereavement, Insomnia, LGBTQ+ / Identity- Related Concerns, Marital Conflict, Obsession/Compulsive Behavior, Occupational/Sensory Problems, Panic Attacks, Parenting Stress, Phobia, Sexual Addiction, Sexual Behavior Problems (child), Sexual Problems, Speech and Language, Problems, Substance Use, Suicidal Ideation, Suicidality, Trauma/PTSD, Work/School Stress

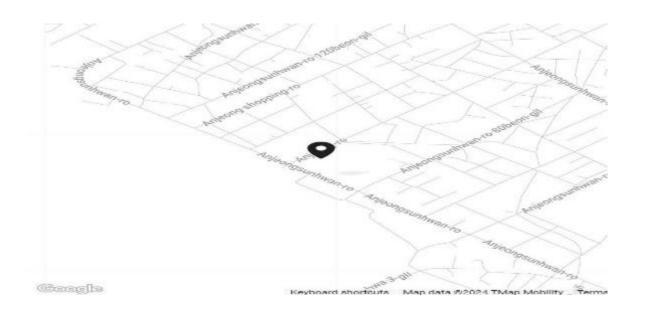
### **DIRECTIONS**

Taxi: Show text below to driver.

아이케어 심리상담센터로 가주세요 (Please go to I Care Counseling Center). (경기도 평택시 팽성읍 안정로 6, 스타프라자 3층, 아이케어 심리상담센터)

Nearest train station: Pyeongtaek station and Jije SRT station

International Clinic: Prime building, 3<sup>rd</sup> floor



#### KOREA PSYCHOLOGICAL GROUP

Phone: 010-6809-2234

Working hours: Mon- Fri 8:00 - 17:00 24/7 English speaking service: N/A

See page 11 for language interpretation services

Email: <a href="mailto:hello.pt@koreapsych.com">hello.pt@koreapsych.com</a>
Pyeongtaek-si, South Korea
Website: <a href="https://koreapsych.com/">https://koreapsych.com/</a>

Files claims for TRICARE Prime and Select



**SPECIALTIES:** Counseling and evaluations for children, adolescents, and adults.

## **DIRECTIONS**

Taxi: Show text below to driver

경기 평택시 팽성읍 신흥북로29번길 40-22 으로 가주세요 or

안정리 364-5 으로 가주세요

10 minutes from Pyeongtaek train station by taxi

10 minute walk from Camp Humphrey Main Gate (K6)

436 meter walk from Nongseong (농성) Station – Green Buses #20 and #21●

2-minute walk from Brownstone Camp Humphreys Apt.

International Clinic: SH plaza, 1st floor, next to the elevator



#### MIND CARE PYEONGTAEK BRANCH

Phone: 031-8054-8270

Clinic working hours: Mon- Sat 10am - 7pm

(lunch time 1 pm - 2 pm)

Address: Pyeongnam Ro 717, Twin Plaza 5th

Floor Pyeongtaek Si, Korea

Fax: 031-655-2877

Email: <a href="mailto:support@mci.co.kr">support@mci.co.kr</a>
Website: <a href="mailto:www.mci.co.kr">www.mci.co.kr</a>

\*24/7 English Speaking Service N/A

See page 11 for language interpretation services

\*Does <u>not</u> file claims for TRICARE Select.

See page 83 for claim process



**SPECIALTIES:** Psychological Evaluation, Occupational/Sensory Integration Therapy Evaluation, PTSD Evaluation. Therapy: Individual/Couples/Family/Group Therapy, Speech and Language Therapy, Art Therapy, Play Therapy, DIR Floor time Therapy, Occupational/Sensory Integration Therapy

Specialized Therapy: Parent education for parents with children with ASD or ADHD, Social Skills Therapy for individuals with ASD or ADHD, Individual Therapy with a focus on improving executive functioning for individuals with ADHD

### **DIRECTIONS**

Taxi: Show the text below to driver

비전동 한국마트 건너편 트윈프라자에 위치한 마인드케어 심리치료센터(평택)로 가 주세요 (Please go to The Mindcare Institute of Korea Pyeongtaek Office)

Subway: Pyeongtaek Station, Line 1 (Navy) Exit 1 → Take a taxi to the clinic (about 8,000 ~ 9,000 won)

**International Clinic:** 



## PYEONGTAEK ST. MARY'S HOSPITAL

Phone: 070-5012-3420

International clinic working hours: M – F 0830 – 1730

Saturday 0830 – 1300 office and consultation 24/7 English speaking service: 010-8700-3163

Fax: 031-652-8848

Email:

ipsc@ptsungmo.net

284 Pyeongtaek-ro

Pyeongtaek Gyeonggi-do 450-

818 Website: ptsm.co.kr

Does not file claims for TRICARE Select See page 83

for claim process



**SPECIALTIES:** Gastroenterology, Pulmonology, Nephrology/ Dialysis, Cardiology, Rheumatology, Endocrinology, General Surgery, Gynecology, Pediatrics, Orthopedics, Neurosurgery, Neurology, Urology, Dentistry, Emergency Medicine, Radiology, Anesthesiology, Otorhinolaryngology, Laboratory Medicine, Neuropsychiatry, Hematology, Occupational & Environmental Medicine, Pharmacy

#### **DIRECTIONS**

Taxi: Show text below to driver

평택성모병원으로 가주세요 (Please go to Pyeongtaek St. Mary's Hospital)

Subway: Pyeongtaek Jije Station line 1 exit 1 → take bus 1502,1199,1150 two stops

International Clinic: Inside map not available, please go to 2<sup>nd</sup> floor



#### SEOUL COUNSELING CENTER PYEONGTAEK BRANCH

Phone: 031-692-5556

Email: <u>info@seoulcounseling.com</u>

Website: https://seoulcounseling.com

Address: 40-15, Sinheungbukro 29 beongil, Paengseongeup, Pyeongtaek-si, Gyeonggi-do, Republicof Korea, 17977

**Business Hours:** 

• Monday to Friday: 10:00 AM – 9:00 PM

Closed on Saturday and Sunday

File claims for TRICARE Prime and Select.



**SPECIALTIES**: Individual & Group Counseling (Children, Adolescents, and Adults), Play and Art Therapy for Children, Couples and Family Counseling, Speech and Language Services, Psychological Assessment, Online Counseling

## **DIRECTIONS**

Subway: Line 1 (Navy) Pyeongtaek Station, Exit 2 → Taxi

- . Taxi: Show this text to the driver: 신흥북로 29번길 40-15로 가주세요. (Please go to 40-15 Sinheungbukro 29beon-gil.)
- . Bus: From Pyeongtaek AK Plaza → Bus 1120 → "Nonseong/Auto Repair Shop" (25-minute ride) Walking: 10-minute walk from Anjeongri Gate (K6 Main Gate)

International Clinic: Available in the Nongseong public lot and the building's parking area



#### SEOUL NATIONAL UNIVERSITY BUNDANG HOSPITAL

Phone: 031-787-2042

International clinic working hours: M – F 0900 -

1800

24/7 English speaking service: 010-3049-2038

Working on a set-up that connect language specialist

Fax: 031-787-4088

Email:international.snubh@gmail.com

Gumi-ro 173 Beon-gil

Bundang-gu

Seongnam Gyeonggi-do 463-707

Website: www.snubh.org

Does <u>not</u> file claims for TRICARE Select See page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

#### **DIRECTIONS**

Taxi: Show text below to driver

분당서울대 병원으로 가주세요 (Please go to Seoul National University Bundang Hospital)

Subway: Migeum Station, Bundang line (yellow) exit  $3 \rightarrow$  take bus 7, 7-1, or 8446 for 4 stops

International Clinic: 1Dong Building. 3rd floor



#### ST. VINCENT'S HOSPITAL

Phone: 031-249-8016

International clinic working hours: M – F 0800 - 1700

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 031-249-8017

Email: st.vincentkorea@gmail.com

93 Jungbu Daero Paldal Gu Suwon Gyeonggi-do 16247

Website: <u>www.cmcvincent.or.kr</u>

Does not file claims for TRICARE Select

See page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular

#### **DIRECTIONS**

Taxi: Show text below todriver

성 빈센트 병원으로 가주세요 (Please go to St. Vincent's Hospital)

Subway: Suwon Station line 1 (navy) exit  $4 \rightarrow$  then take bus 10, 10-2, 10-5, 11-1, 37, 66, 66-4, 82-1, 83, or 83-1, get off at St. Vincent's Hospital stop

International Clinic: Inside map not available, please go to main building 2<sup>nd</sup> floor



#### YONGIN SEVERANCE HOSPITAL

Phone: 010-4061-2725

International clinic working hours: M – F 0830 – 1730

24/7 English speaking service: None See page 11 for language interpretation

Fax: 031-5189-8566 Email: yisos@yuhs.ac

Website: http://yi.severance.healthcare

363, Dongbaekjukjeon-daero, Giheung-gu, Yongin,

Gyeonggi-do 16995

Files claims for TRICARE Prime and Select

(For Selects, inpatient claims only)



SPECIALTIES: Anesthesiology and Pain Medicine, Chest Surgery, Dermatology, Emergency, Family Medicine, Hospital Medicine, Laboratory Medicine, Neurology, Neurosurgery, Nuclear Medicine, Obstetrics and Gynecology, Ophthalmology, Orthopedic Surgery, Otorhinolaryngology, Pathology, Plastic and Reconstructive Surgery, Psychiatry, Radiation Oncology, Radiology, Rehabilitation Medicine, Urology, [Medicine] Cardiology, Endocrinology, Gastroenterology, Hematology & Oncology, Infectious Diseases, Nephrology, Pulmonology & Allergy, Rheumatology, Breast surgery, Colorectal Surgery, Gastrointestinal Surgery, Hepatobiliary & Pancreatic Surgery, Pediatric Surgery, Thyroid & Endocrine Surgery, Transplantation, Trauma & Critical care Surgery, Division of Neonatology, Pediatric - Cardiology, Emergency, Endocrinology, Hematology and Oncology, Infection and Immunity, Neurology, Pulmonology and Allergy

#### **DIRECTIONS**

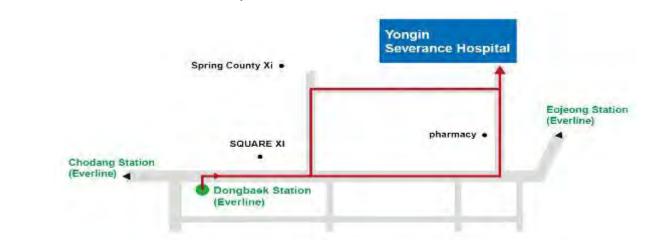
Taxi: Show text below to driver

용인세브란스 병원으로 가주세요.(Please head to Yongin Severance Hospital in Yongin City.)

## Subway:

Get off at Dongbaek St.(Everline) - Exit 3 -> Transfer to Bus(810-1, 5) or walk 7 min

International Clinic: Located in the alley to the left of Starbucks on the 1F.



#### YONSEI DAWOOM HOSPITAL

Working hours: AM 09 : 00– PM 18 : 00

Tel.: +82-31-651-1313 Fax: +82-31-652-1294 Email Address: yonseidawoom@gmail.com Website: https://www.yshospital.net/en/

Address:

105, Jungang-ro, Pyeongtaek-si, Gyeonggi-do, [17897]

International Healthcare Center 4F

Accepts Foreign Insurance



**SPECIALTIES**: Orthopedics, Spine & Joint Treatment, Pediatric Orthopedics Artificial Joints, Arthroscopy, Endoscope Amputation Emergency, Epidural Neuroplastic, Physiotherapy, Imaging Radiology

International Physical Therapy Center- Manual Therapy, Pelvic Floor Therapy, Therapeutic Exercise, Sports Rehabilitation, Modality Treatment

International Healthcare Center- 1:1 Reservation system / Provides English service

## **DIRECTIONS**

Taxi: Show text below to driver

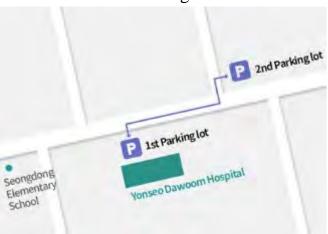
연세다움병원으로 가주세요 (Please go to Yonsei Dawoom Hospital)

Subway: Pyeongtaek Station line 1 (navy) Exit  $1 \rightarrow 1.1$ mile walking or take taxi

## Driving



## Parking



International Clinic: Shuttle Bus Schedule

HUMPHREYS (Across WALKING GATE)	
From Main Gate	From Hospital (Retrun to bese)
10:10	12:00
15:00	16:50

Osan Airbase

OSAN AirBase (INFRONT OF MAIN GATE)	
From Main Gate	From Hospital (Retrun to base)
09:30	11:40
13:30	15:40

#### YOU & ME PSYCHOLOGICAL AND COUNSELING SERVICES PYEONGTAEK

Phone: 031-651-3885

Working hours: M - F 0930 - 1830,

Saturday 1000 – 1630

24/7 English speaking service: No

See page 11 for language interpretation

Email: adminpt@ypcskorea.com

Address: 37-1, Anjeongshopping-ro, Paengseong-eup, Pyeongtaek-si, Gyeonggi-do Seungbo Building (3rd Floor)

Website: http://www.ypcskorea.com/

Does <u>not</u> file claims for TRICARE Select See page 83 for

claim process



SPECIALTIES: Psychology, Assessment, Counseling, Speech Language Pathology

## **DIRECTIONS**

Taxi: Show text below to driver

안정리 수정약국으로 가주세요. (Please go to Sujeong Pharmacy in Anjeong-ri) or 평택시 팽성읍 안정쇼핑로 37-1, 승보빌딩으로 가주세요. (Please go to 37-1, Anjeongshopping-ro, Paengseong-eup, Pyeongtaek-si, Seungbo Building (You and Me Pyeongtaek Office))

Subway: Pyeongtaek Station line 1 (navy) exit 2 → take taxi (about 9,000~10,000 KRW) Walk: From K6 Street(Walking Gate) on the left GS25 in located. From GS25 go 400m straight. Our center is located on the 3rd floor of Somang Clinic Building. Anjeong Pharmacy is located on the 1st floor

International Clinic: 3rd floor



### CHILGOK KYUNGPOOK NATIONAL UNIVERSITY MEDICAL CENTER

Phone: 053-200-2043

International clinic working hours: M – F 0830 – 1730

24/7 English speaking service: 010-4122-2043

Fax: 053-200-2079

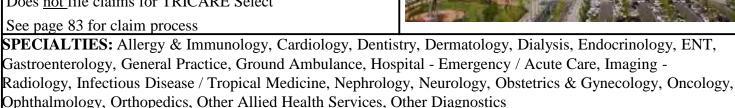
Email: knumc.amanda@gmail.com

807 Hoguk-ro, Buk-gu

Daegu 41404

Website: eng.knumc.org

Does not file claims for TRICARE Select



Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Psychiatry - Pediatric, Psychology / Behavioral Health - Pediatric, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic Surgery - Colorectal, Surgery - Faciomaxillary, Surgery - General, Surgery - Hand, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

## **DIRECTIONS**

Taxi: Show text below todriver

칠곡 경북대학 병원으로 가주세요 (please go to Chilgok Kyunbook University Hospital)

**Subway:** Chilgok Kyungpook National University Medical Center (KNUMC) station, Daegu subway line 3 (yellow) exit  $4 \rightarrow 0.3$  mile walking distance or take a taxi (about 3,000 won)

International clinic: 1Dong 2<sup>nd</sup> Floor





#### DAEGU CATHOLIC UNIVERSITY MEDICAL CENTER

Phone: 053-650-4717

International clinic working hours: M – F 0830- 1730

24/7 English speaking service: 010-6501-0353/

010-9484-9057 Fax: 053-650-4873

Email: dcmcihc@gmail.com

33 Duryugongwon-ro 17-gil Nam-gu

Daegu 42472

Website: www.dcmc.co.kr

Does not file claims for TRICARE Select

See page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry - Adult, Psychology – Adult, Pulmonary, Rheumatology, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

## **DIRECTIONS**

Taxi: Show text below to driver

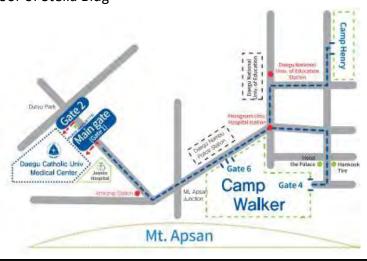
If you take a taxi, you can say

"Daegu Catholic / Byeong-Won Ga-Ju-Se-Yo"

(Please go to Daegu Catholic Univ. Medical Center) (=대구가톨릭대학교병원 남문으로 가주세요)

Subway: Angirang Subway Station line 1 (orange) exit  $4 \rightarrow$  walk about 10 minutes (pass Daemyung overpass, Namdaegu tax office, Seoboo Station, and Durye swimming pool)

International Clinic: 3rd floor of Stella Bldg



#### DAEGU FATIMA HOSPITAL

Phone: 053-940-7520

International clinic working hours: M – F 0830 - 1730

24/7 English speaking service: 053-940-7520

Fax: 053-940-7524

Email: imc@fatima.or.kr

99 Ayangro

Dong-Gu, 701-600 Daegu 701-600

Website: fatima.or.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology,, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

## **DIRECTIONS**

**Taxi:** Show text below to driver

대구 파티마 병원으로 가주세요 (Please go to Daegu Fatima Hospital)

**Subway:** Option 1: Dong-Daegu Station, Daegu Subway line 1 (orange) exit  $1 \rightarrow 11$  minutes walking or take a taxi (about 3,000 won). Option 2: Kuengogae Station, Daegu Subway line 1 (orange) exit  $4 \rightarrow 14$  minutes walkingdistance

International Clinic: Main building (A), 1st floor



#### **GUMI CHA HOSPITALO**

Phone: 054-450-9870

International clinic working hours: M – F 0830 – 1730

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 054-450-9899

Email: gumicha9870@gmail.com

International Clinic 12, Sinsi-ro10-gil

Gumi Gyeongsangbuk-do

39295 Website: kumi.chamc.co.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Pulmonary, Rheumatology, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

#### **DIRECTIONS**

Taxi: Show text below to driver

구미 차병원으로 가주세요 (please go to Gumi Cha Hospital)

Subway: There is no subway station close to Gumi Cha hospital; however, Sagok Train Station is 2 miles from the hospital → take cab from train station to hospital (about 5,000 won)

International Clinic: Inside map not available, please go to main building 2<sup>nd</sup> floor



#### HOPE & WELLNESS SERVICES DAEGU

**HOPE&WELLNESS** 

Phone: 053-716-1133

Working hours: Mon thru Fri 10:00 – 19:00

24/7 English speaking service: No

See page 11 for language interpretation services

Fax: Not available

Email: info@hopeandwellness.co.kr Address: 68-17, Yeongseonsijang 1-gil,

Nam-gu, Daegu, 42424

Website: http://www.hopeandwellness.co.kr



## DIRECTIONS

Taxi: Show text below to a driver

남구보건소 또는 영선시장 공영 주차장으로 가주세요. 테라피 (원룸)빌딩에서 오른쪽으로 꺾어 세워주세요. (Please head to the Namgu Community Health Center / public parking lot for Yeongseon Market. Turn right from Therapy building and drop me off in front of the building.)

International Clinic: Therapy Building, 1st floor



#### HYOSUNG HOSPITAL

Phone: 053-766-7073

International clinic working hours:

M - F0900 - 2000

Saturday 0900 – 1600 for consultation

24/7 English speaking service: 053-766-7073

Fax: 053-762-7945

Email: in058@naver.com

194, Suseong-ro, Suseong-gu,

Daegu 42155

Website: www.hshospital.co.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Endocrinology, Gastroenterology, General Practice, Imaging - Radiology, Internal Medicine, Obstetrics & Gynecology, Other Diagnostics, Other Specialist Care - Adult Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Neurology, Surgery - Colorectal, Surgery - General

## DIRECTIONS

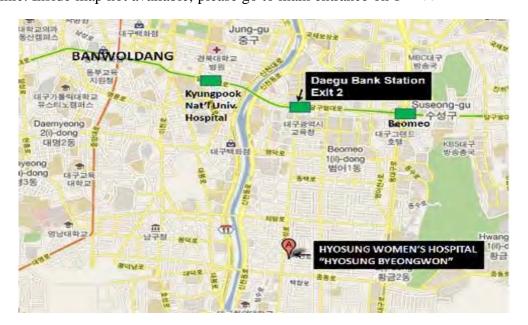
Taxi: Show text below to driver

효성병원으로 가 주세요 (Please go to Hyosung Hospital)

Subway: Daegu Bank Station, Daegu subway line 2 (green) exit 2 → take bus 4 get off at Su-Sung-Gu

Public Health Center  $\rightarrow$  take a taxi (about 3.000 won)

International Clinic: Inside map not available, please go to main entrance on 1st floor



#### KEIMYUNG UNIVERSITY DONGSAN MEDICAL CENTER

Office Hours: Mon – Fri 08:30 – 17:30

Sat 08:30 – 12:30

Appointment & Inquiries : 053-258-4001, 4002 24/7 English speaking service: 010-6678-9074

Insurance & Billing: 053-258-4004 Email: daegudongsan@hotmail.com

Address: 1035 Dalgubeol-daero, Dalseo-gu Daegu 42601

Website: eng.dsmc.or.kr:49910

Files claims for TRICARE Prime, Select and Life



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Rehabilitation Medicine, Psychiatry - Adult, Psychiatry - Pediatric, Psychology - Adult, Psychology / BehavioralHealth - Pediatric, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology, Family Medicine

#### **DIRECTIONS**

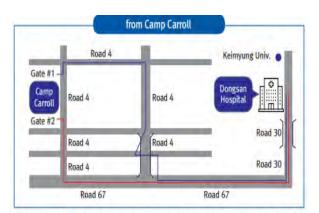
Taxi: Show text below to driver

성서계명대 동산의료원으로 가주세요 (Please go to Seong seo Keimyung University Dongsan Medical Center)

Subway: Gang-Chang Station, Daegu Subway line 2 (Green line) exit  $6 \rightarrow 3$  minutes walking distance

International Clinic: Main building, 1st floor





Take a right turn out of the gate and turn left to Rd.67, then stay on the Rd.67 until you reach Rd.30. Keep going straight about 10 minutes until you see the hospital on your left. Make a U-turn to enter the hospital parking lot.

▶ By Expressway: Waegwan IC → North Dasa IC → Road 30

## SAMSUNG CHANGWON HOSPITAL

## **Hospital Hours**

- Outpatient clinic: Mon-Friday from 8:30am to 17:30pm

- Emergency room: 24/7

Interpretation services (English)

Name: Jiwon YunPhone: 055-233-8315Fax: 055-233-8314

- Email: jiwonyunji980506.yun@samsung.com

- Address: 158, Paryong-ro Masanhoewon-gu,

Changwon-si, Gyeongsangnam-do

- Website: https://smc.skku.edu/eng

Does not file claims for TRICARE Select

See page 83 for claim process



SPECIALTIES: Gastroenterology, Cardiology, Pulmonology, Endocrinology, Nephrology, Hema oncology, Rheumatology, Infectious Medicine, Pediatrics, Neurology, Psychiatry, Dermatology, Rehabilitation Medicine(Physiotherapy), Family Medicine, Emergency Medicine, Anesthesiology and Pain Medicine, Radiation Oncology- Gastrointestinal Surgery, Cardiothoracic Surgery, Vascular Surgery, Breast & Endocrinology General Surgery, Neurosurgery, Orthopedics, Obstetrics and Gynecology, Urology, Otolaryngology, Ophthalmology, Dentistry, Plastic Surgery, Critical Care Medicine, Occupational and Environmental Medicine, Nuclear Medicine, Pathology, Laboratory Medicine, Radiology, Medical Imaging, Pharmacy

#### **DIRECTIONS**

#### Taxi:

- 1) From Navy base in Jinhae
  - It takes about 30 minutes by taxi and costs about 15,000won(KRW).
- 2) From Masan Train Station
  - It takes about 10 minutes by taxi and costs about 5,000won(KRW).
- 3) From Masan Bus Station(Terminal)
- It takes about 5 minutes by taxi and costs about 4,000won(KRW).

International Clinic: Inside map not available, please go to reception desk on 1st floor



#### YEUNGNAM UNIVERSITY MEDICAL CENTER

Phone: 053-620-3500

International clinic working hours: M – F 0830 – 1730

24/7 English speaking service: 010-4786-8001

Fax: 053-640-6646

Email:

international@med.yu.ac.kr

Hyeonchung-ro 170

Nam-gu

Daegu 705-717

Website: <u>yumc.ac.kr</u>

Does <u>not</u> file claim for TRICARE SelectSee page 83 for

claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology

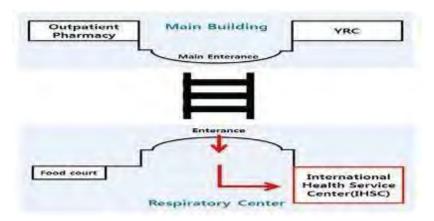
#### **DIRECTIONS**

Taxi: Show text below to driver

영남대병원으로 가 주세요 (Please go to Yeungnam University Medical Center)

Subway: Youngdae Hospital Station, Daegu Subway line 3 (yellow) exit  $1 \rightarrow 10$  minute walking distanceor take a taxi (about 3,000 won)

International Clinic: Across the main building, 1st floor of the respiratory center



#### **AREA IV (KUSAN AREA)**

#### **GUNSAN MEDICAL CENTER**

Phone: 063-472- 5456 / 010-5388-0678

International clinic working hours: M – F 0830 – 1730

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 063-472-5498

Email:gunsanmed@naver.com

27 Uiryowon-ro

Gunsan Jeollabuk-do 54105

Website: global.wkuh.org/main.do

Does not file claim for TRICARE Select

See page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Ophthalmology, Orthopedics Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychology - Adult, Pulmonary, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Vascular, Urology.

#### DIRECTIONS

Taxi: Show text below to driver

군산의료원으로 가주세요 (Please go to Gunsan Medical Center)

Subway: Gunsan Train Station  $\rightarrow$  13 minute by taxi (about 12,000 won)

## **Internal Clinic:**



#### **AREA IV (KUNSAN AREA)**

#### WONKWANG UNIVERSITY HOSPITAL

Phone: 063-859-0122

International clinic working hours: M – F 0830 – 1730

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 063-859-0125

Email:wonkwanghospital@gmail.com

895 Muwang-ro

Iksan Jeollabuk-do 570-711

Website: global.wkuh.org/main.do

Does not file claim for TRICARE Select

See page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology.

## **DIRECTIONS**

Taxi: Show text below to driver

원광대병원으로 가주세요 (Please go to Wonkwang University Hospital)

Subway: Iksan Train Station  $\rightarrow$  51 minute walking distance or take a taxi (about 5,500 won)

#### Map Location



#### **AREA IV (CHINHAE)**

### GYEONGSANG NATIONAL UNIVERSITY CHANGWON HOSPITAL

Phone:055-214-2140

Front desk working hours: M – F 0900 – 1630

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 055-214-1116

11 Samjeongja-ro Changwon, Gyeongsangnam-do, Korea

Website:

https://www.gnuch.co.kr/gnuh/main/main.do?rbsIdx=1

Does <u>not</u> file claims for any TRICARE beneficiaries



SPECIALTIES: Dentistry, Periodontics, Prosthodontics, Emergency Service, Radiology, Intensive Care Units, Anesthesia, Cardiology, Gastro-enterology, General Medical Surgical, GP / Family Medicine, Internal Medicine, Obstetrics & Gynecology, Oncology, Ophthalmology, Psychiatry, Medical Health, Ophthalmology, Orthopedics, Surgical(Breast Surgery, Cardiothoracic Surgery, Colorectal Surgery, General Surgery, Neurosurgery, Orthopedic / Trauma Surgery, Plastic Surgery, Urology, Vascular Surgery

## **DIRECTIONS**

Taxi: Show text below to driver

창원경상대학교병원으로 가 주세요 (Please go to Gyeongsang National University Changwon Hospital)

Subway: Changwon Jung-ang KTX Station  $\rightarrow$  (about 8,000 won by taxi)

International Clinic Incide hospital man not excitable places as to information deals on 1E



#### REMOTE AREA POHANG

#### POHANG ST. MARY'S HOSPITAL

Phone: 054-260-8104

International clinic working hours: M – F 0900 – 1700

Saturday 0900 – 1230 for consultation 24/7 English speaking service: No

See page 11 for language interpretation services

Fax: N/A

Email: myssongco@nate.com

Daejamdong Gil 17

Nam-gu, Pohang Gyeongsangbuk-do 37661

Website: www.pohangsmh.co.kr

Does not file claims for TRICARE Select See

page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Pulmonary, Rheumatology, Surgery - Colorectal, Surgery - General, Surgery - Neurosurgery, Urology

## **DIRECTIONS**

Taxi: Show text below to driver

포항 성모병원으로 가주세요 (Please go to Pohang St. Mary's Hospital)

Subway: There is not a subway station close to Pohang St. Mary's hospital; however, from Pohang Bus

Terminal → take bus 131, get off at Pohang St. Mary Hospital → take a taxi (about 4,000 won)

International Clinic: Inside map not available, please go to reception desk on 1st floor



#### **AIEL PEDIATRICS**

Regional call center coordinates all care, contact International SOS at 080-429-0880

Phone: 051-744-7585

Hours of operation: M – F 0900 – 1900 Saturday and Sunday 0900 -

1300

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: 051-744-7586

Email: aielpedtricare@gmail.com

Zenith Square#721

33 Marine city 2-ro Haeundaegu

Busan 48119 Website: N/A



SPECIALTIES: Pediatrics

#### **DIRECTIONS**

Taxi: Show text below to driver

아이엘 소아청소년과 의원으로 가주세요 (Please go to Aiel Pediatrics)

Subway: Dongbaek Station, Busan subway line 2 (green) exit  $1 \rightarrow 1.1$  mile walking distance or take a taxi (about 3,000 won)

Clinic: Inside map is not available, clinic is located in the shopping center



#### **BUSAN ST. MARY'S HOSPITAL**

Phone: 051-933-7066

International clinic working hours: M – F 0800 –

1700 Saturday 0800 – 1300 for consultation

24/7 English speaking service: N/A

See page 11 for language interpretation services

Fax: N/A

Email: busan.stmary@gmail.com

25-14, Yongho-ro 232beon-gil, Nam-gu Busan 608-838

Website: www.bsm.or.kr

Does not file claims for TRICARE Select

See page 83 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT. Gastroenterology, General Practice, Hospital - Emergency / Acute Care, Imaging - Radiology, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry - Adult, Psychology - Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Neurosurgery, Vascular, Urology

## **DIRECTIONS**

Taxi: Show text below todriver

부산 성모병원으로 가주세요 (Please go to Busan St. Mary's Hospital)

Subway: Option 1: Daeyeon Station, Busan Subway line 2 (green) exit  $1 \rightarrow$  take bus # 22, 27, or 24, get off at Baek-wun-po hill, or take a taxi (about 6,000 won: Option 2: Busan Station, Busan Subway line 1 (orange) exit  $10 \rightarrow$  take bus 22, 27, 41, or 40, get off at Baek-wun-po hill, or a taxi (about 11,000 won)

International Clinic: Inside map not available, please go to reception desk on 1st floor



#### PUSAN NATIONAL UNIVERSITY HOSPITAL

Regional call center coordinates all care, contact International SOS at 080-429-0880

Phone: 051-240-7472

Hours of operation: M - F 0900 - 1730

24/7 English speaking Service: 010-8504-8200

Fax: 051-254-0192

Email: IHCPNUH@NAVER.COM

179 Gudeok Ro Seogu Busan 602-739

Website: www.pnuh.co.kr



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology. ENT, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Infectious Disease / Tropical Medicine, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry - Adult, Pulmonary, Rheumatology, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General Surgery - Neurosurgery, Surgery - Plastic, Surgery - Vascular, Urology.

#### DIRECTIONS

Taxi: Show text below todriver

부산대 병원으로 가주세요 (please go to Pusan National University)

Subway: Toseong Station, Busan Station line 1 (orange) exit  $4 \rightarrow$  hospital is about 700 meters from exit

International clinic: Building B, 4th floor



-Address: 1/9 Gudeok-ro, Seo-gu, Busan, 49241 Pusan National University Hospital [SUBWAY - Exit 4 or 6 of Toseong station on line 1] -Contact number: +82-51-240-7472-3

#### INJE UNIVERSITY HAEUNDAE PAIK HOSPITAL

Regional call center coordinates all care. Contact

International SOS at 080-429-0880.

Phone (office): 051-797-0566

Hours of Operation: M-F 0900-1700

Saturday 0900-1200

24/7 English speaking service: During operation hours or after hours request via 080-429-0880.

Fax: 051-797-3229 Email: <u>ihc@paik.ac.kr</u>

Address: 875, Haeun-daero, Haeundae-gu, Busan,

Website: http://haeundae.paik.ac.kr/eng/main/main.asp



**SPECIALTIES**: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, General Practice, Hospital - Emergency / Acute Care,

Hospital - Multispecialty care, Imaging - Radiology, Infectious Disease / Tropical Medicine,

Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology,

Orthopedics, Other Allied Health Services, Other Specialist Care - Adult, Other Specialist Care - Pediatric,

Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry - Adult, Pulmonary,

Rheumatology, Surgery - Cardiothoracic, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - General, Surgery - Neurosurgery, Surgery - Plastic Surgery - Vascular

## DIRECTIONS

Taxi: Show text below to driver

인제대학교 해운대백병원으로 가주세요

("Please go to Inje University Haeundae Paik Hospital")

Subway: Jang-san station, Busan subway line 2 green exit  $2 \rightarrow$  Please walk along the sidewalk for about 10 minutes, you can see the hospital.

International clinic: Main Building, B1



## QUEEN'S PARK WOMEN'S HOSPITAL

Regional call center coordinates all care, contact International SOS at 080-429-0880

Phone: : 010-4283-2227

Hours of operation: M - F 0900 - 1900

24/7 English speaking service: 010-4283-2227

Fax: 051-715-4144

Email: jubify@naver.com

794 Haeun-daero, Haeundae-gu, Ellium BD 10, Busan 48104

Website: www.queenspark.co.kr



**SPECIALTIES:** Obstetrics & Gynecology

#### **DIRECTIONS**

Taxi: Show text below to driver

퀸즈파크 여성병원으로 가주세요 (Please go to Queen's park women's hospital)

Subway: Jang-san Station, Busan subway line 2 (green) exit 11 or 13 → hospital is right at the exit

International clinic: Inside map not available clinic is located on the 10<sup>th</sup> floor



# **Participating Non-Network Korean Hospitals**

The following are Non-Tricare Network Hospitals.

Precautions for Hospital Use: only use for emergencies.

- Tricare PRIME
- (Active Duty and Active Duty Family Members who are Command Sponsored)
- Please contact TRICARE ISOS at 080-429-0880
   (Toll free number) and contact your PCM within 24 hours
- Tricare SELECT
- Payment for care will be up-front
- File claims for reimbursement later

**Important notes:** International clinics are not available at all Korean hospitals and not all hospitals have 24/7 English speaking services. If they do, call those numbers only for emergencies or after hours. Please see page 8 for 24/7 language interpretation services.



## **KANGBUK SAMSUNG HOSPITAL (Non-network Participating)**

Phone: 02-2001-5100

International clinic working hours: M – F 0800 - 1700 24/7 English speaking service: 02-2001-5100,5120

Fax: 02-2013-6200 Kbsmc.ic@samsung.com

29 Saemunan-ro, Jongno-gu, Seoul (03181) Kangbuk

Samsung Hospital

Website:http://main.kbsmc.co.kr/main/contents.do?idx

=20485



SPECIALTIES: Family Medicine, Infectious Diseases, Endocrinology, Rheumatology, E.N.T Hospital Medicine, Rehabilitation Medicine, Mental Health, Orthopedics Medicine, Anesthesia Pain Medicine, Radiation Oncology, Patholog, Urology, Obstetrics & Gynecology, Plastic Surgery, Critical Care Medicine, Occupational Environmental Medicine, Laboratory Medicine, Dermatology, Pediatrics, Gastroenterology, Cardiothoracic Surgery, Neurology, Neurosurgery, Nuclear Medicine, Oncology & Hematology, Internal Medicine of Respiration, Thoracic & Cardiovascular Surgery, Nephrology, Ophthalmology, Radiology, General Surgery, Emergency Medicine

Special Center: Diabetes & Vascular Center, Breast & Thyroid Cancer Center, Gastrointestinal Cancer Center, Musculoskeletal Diseases Center, Prostate Center

## DIRECTIONS

Taxi: Show text below to driver 강북삼성병원으로 가주세요.

Subway: take subway line 5, near by exit 4

International clinic: Building C 8th floor



## **SAMIL HOSPITAL (Non-network Participating)**

Phone: 82-53-659-3100

International clinic working hours: M – F 09:00 – 18:00

24/7 English speaking service: 010-2019-8067/010-2212-0142

Fax: 82-53-659-3120 Email:risingu9@naver. com 436 Wolbae-ro,

Dalseo-gu

Daegu, South Korea

Website: www.31hosp.co.kr File claims for TRICARE Prime



SPECIALTIES: Allergy, Cardiology, Endocrinology, Gastroenterology, General Practice, Ground Ambulance, Hospital - Emergency / Acute Care, Imaging - Radiology, Tropical Medicine, Internal Medicine, Neurology, Gynecology, Oncology, Orthopedics, Other Allied Health Services, Other Diagnostics, Other Specialist Care - Adult, Other Specialist Care - Pediatric, Pathology / Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Pulmonary, Surgery - Colorectal, Surgery - Facio-maxillary, Surgery - Burn

#### DIRECTIONS:

Taxi: Show text below to driver

삼일병원으로 가주세요 (please go to Samil Hospital)

Subway: take subway line 1, near by exit 3

get off from SongHyen Station (Subway driver usually announces the name of the stop in English)

International clinic: Main building (Hospital building on the map), 1th floor



#### HOW TO FILE A TRICARE OVERSEAS CLAIM

Follow the step-by-step instructions below to successfully file a TRICARE claim for care received overseas:

- 1) Fill out DD form 2642. Please be sure to file inpatient, outpatient and pharmacy claims separately. If you are filing claims for multiple family members, make sure to use separate DD forms and ensure the correct receipts are attached for each family member. (Make sure all 13 boxes are completely filled out)
- 2) Attach your itemized medical receipt to the DD form 2642. It contains charges for each service provided. Translation to English is not needed.
- ✓ Attach proof of payment (credit card statement, cancelled check, electronic funds transfer, cash withdrawals, etc.) for payments over USD 1,000.
- ✓ Please include the diagnosis, describing why care was needed in box 8a.
- 3) Mail your claims to:

**Active-Duty Service Member** 

TRICARE Active Duty Claims
P.O. BOX 7968
Madison, WI 53707-7968
USA

Note: Make copies of everything you plan to mail.

Non-Active-Duty Service Member

TRICARE Overseas Program P.O. BOX 7985 Madison, WI 53707-7985 USA

- 4) Claim support:
- a. TRICARE Overseas ISOS Tall Free: 080-429-0880, option #2 (Claim status check)
- b. Online Claims: https://www.tricare-overseas.com
- 5) If you need additional support or have questions, please visit your local Beneficiary Counseling and Assistance Coordinator (BCAC) located:
- a. Area III Managed Care Division (2<sup>nd</sup> Floor) at Brian D. Allgood Army Community Hospital, Camp Humphreys
- b. Area IV Wood Clinic at Camp Walker

Note: We encourage our beneficiaries to file your claims to TRICARE ISOS Overseas as soon as possible after receiving care.

## USING OTHER HEALTH INSURANCE

If you have health insurance other than TRICARE, it is referred to as "Other Health Insurance" (OHI). Your OHI will be billed first.

Please contact TRICARE ISOS at 080-429-0880 Option 2 and inform your other health insurance.

If TRICARE receives your claim first before your other health insurance processes the claim, TRICARE will deny it or will take back any payments made. They will only reprocess your claim after your other health insurance does.

Please follow all guidance on the use of your other health insurance for care and filing claims.

If your other plan doesn't cover the entire cost, you may file a claim with TRICARE.



## List of Accepted OHIs at Korean Hospitals in **AREA I** and **II**

OHI accepted at HNH is subject to change at any time; Please contact hospital to confirm.

Hospital	Other Health Insurance
Uijeongbu St. Mary's	Only takes insurance through International SOS
Adaptable Human Solutions	Aetena, Bubp, Cigna, FB FSBP HTH, Geo blue Thai care, Allianz
Asan Medical Center	AETNA, AFSPA, AIU, HTH Foreign Service Benefit Plan (FSBP) AXA Assistance USA (Blue cross blue shield) Blue Cross Blue Shield (BCBS) Cigna International MetLife Expatriate Benefits United Healthcare International MSH International Allianz Worldwide Care Bupa International Prestige International Seven corners Daman (inpatient service only)
Dr. Woo and Han's Skin & Laser Clinic	None
CHA Gangnam Medical Center	Only take insurance Only take isurance through International SOS or GAP
Ewha Women's University-Mokdong	CIGNA
Inha University Hospital	Cigna
Samsung Medical Center	AETNA International Foreign Service Benefit Plan (FSBP) CIGNA International Expatriate Benefits HTH Worldwide(GEOBLUE) METLIFE EXPATRIATE SEVEN CORNERS UHI(United Healthcare International) BUBP, GMC, CalvoS, Daman, KBM AETNA international Cigna international Foreign Service Benefit Plan (FSBP)
Seoul National University	Prestige International United Healthcare Global (UHG)  Met Life  AETNA, SFS, AFSPA, ARAMCO
Severance Hospital	AA+, CIGNA, DAMAN, GBG SEVENCORNERS EURO-CENTER (Inpatient only) HEALIX, HTH, KOICA MSH CHINA (Inpatient only) UHC GLOBAL (UNITED HEALTHCARE GLOBAL)
Seoul St. Mary's Hospital	Aetna International Cigna International Foreign Service Benefit Plan (FSBP) United Healthcare I Geo Blue, Met Life, MSH CHINA, GMC HENA
The Mind Care	None
Yeouido St. Mary's Hospital	GAP (Global Assistance Partners) Prestige International : only in Japanese insurance Tricare Overseas Program (International SOS)
You & Me Psychological	HTH, Cigna, Geo blue, BUBP

# List of Accepted OHIs at Korean Hospitals in AREA III

CAUTION! YOU MUST CONTACT AND ASK THE KOREAN HOSPITAL FIRST.
The list of OHI and its coverage details can be change anytime under Korean hospital's circumstances.

Hospital	Other Health Insurance
Ajou University Medical Center	AETNA CIGNA Foreign Service Benefit Plan (FSBP) International Medical Group MetLife GBG AA International ASSIST CARD CMN GAP(Sub Contract Agency) TPA(Third party administrator)
Cha Bundang Medical Center	GAP (Only take insurance which through GAP or Int. SOS)
Dankook Univ. Hospital	FSBP CIGNA Or other health insurance through GAP
Good Morning Hospital	AETNA CIGNA Met Life United Health Care FSBP Geo Blue(Only through GAP) BCBS ( Inpatient Only)
Hallym Univ. Dongtan Sacred Heart Hospital	No direct billing, (Only take insurance below through GAP or Int.SOS)  Cigna AIG AXA HTH UHC BUPA AIU SOMPO JAPAN TOKIO MARINE
Pyeongtaek St. Mary	AETNA CIGNA Geo Blue UHC
Seoul National University Bundang Hospital	HTH Met Life Cigna FSBP BCBS Geo Blue United Health Care
St. Vincent Hospital	Only take insurance through GAP or Int.SOS
Yonsei Dawoom Hospital	Cigna AETNA BCBS AFSPA Met Life GEHA Geo Blue
Busan St. Mary	None

# List of Accepted OHIs at Korean Hospitals in AREA IV

CAUTION! YOU MUST CONTACT AND ASK THE KOREAN HOSPITAL FIRST.
The list of OHI and its coverage details can be change anytime under Korean hospital's circumstances.

Hospital	Other Health Insurance
Busan St. Mary's Hospital	Only take insurance through GAP or Int.SOS
Chilgok Kyungpook National	Only take insurance through Int.SOS
Daegu Catholic University	Only take insurance through GAP
Daegu Fatima Hospital	Only take insurance through GAP or Int.SOS FSBP,CIGNA, BCBS
Gumi CHA Hospital	CIGNA Only take CIGNA through Int.SOS
Hyosung Hospital	FSBP AETNA Cigna BCBS GEO BLUE
Keimyung University Dongsan Medical Center	Only take insurance below through GAP or Int.SOS AETNA Cigna BCBS (INPATIENT ONLY ) FSBP
Pohang St. Mary's Hospital	None
Samsung Changwon Hospital	None
Women Medi Park Hospital	None
Yeungnam University Hospital	None

## **FEEDBACK**

Your feedback is important to us. Please let us know how we can improve navigating care in Host Nation Hospitals and to better serve you. For your comments feel free to visit or contact us:

## **Managed Care Division**

Brian D. Allgood Army Community Hospital Building P3031, Camp Humphreys, Korea DSN 315-737-1433

Commercial: 050-3337-1433





